

To: 'Tharesearch@aol.com'[Tharesearch@aol.com]
From: Brian Broderick[broderick@bortz.com]
Sent: Tue 1/8/2013 5:17:00 PM (UTC-07:00)
Subject: RE: Cable Status - Problem Systems

Sandi – Happy New Year.

Here are alternative numbers to try for the 14 systems you flagged for me:

520-744-1900 = Comcast, Tucson, AZ
816-569-6694 = Time Warner, Kansas City, MO
317-632-9077 = Bright House, Indianapolis, IN
216-676-8300 or 216-535-3500 = Cox, Parma, OH
706-428-2290 or 865-984-1400 = Charter, Chatsworth, GA
512-870-2527 = Southwestern Bell, Austin, TX
800-456-0564 or 605-229-1775 = Midcontinent, Grand Forks, ND
800-892-0163 = Carson Comm/Rainbow, Hiawatha, KS
377-265-3529 or 877-273-7626 = Bresnan Comm, Casper, WY
512-870-2527 = Southwestern Bell, Houston, TX
970-230-9076 or 888-824-4010 = Comcast, Aspen, CO
815-782-3767 or 815-227-4390 = Comcast, Mendota, IL
601-709-4430 or 601-321-2006 = Comcast, Jackson, MS

Cobridge Broadband in Rockport, TX was bought by Time Warner, but try 800-438-2427 or 361-643-8281

I'll get you alternative numbers for the telcos in the next day or two and I'm still waiting on new SOAs from the lawyers for the other 25 surveys. They should come late this week and we're hoping they have the data we need to fill out the survey forms. You should have them by next week.

Brian

Brian Broderick
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From: Tharesearch@aol.com [mailto:Tharesearch@aol.com]
Sent: Monday, November 19, 2012 10:59 AM
To: broderick@bortz.com
Subject: Re: Cable Status - Problem Systems

Hi Brian:

Sorry. The list should be attached now.

There are only 14 of them.

Normally what we do when we have problems is see if there may be other systems in other areas that we can look to for help. In these cases, we couldn't find any.

Also, in a couple of systems they are either no longer in business or not in that location. I listed those as well.

We will be sending you a bunch of completes tomorrow.

Sandi

In a message dated 11/16/2012 7:44:33 A.M. Pacific Standard Time, broderick@bortz.com writes:

Hi Sandi,

Thanks for the update. I didn't receive any attachment so I don't have the list of 20 or so systems you mentioned that don't have good contact data.

Brian

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From: Tharesearch@aol.com [<mailto:Tharesearch@aol.com>]

Sent: Thursday, November 15, 2012 11:51 AM

To: broderick@bortz.com

Subject: Cable Status

Hi Brian:

So we did a count and we do have the 228 documents.

We've completed 40+ of them and have really been pushing as hard as we could especially with the upcoming holidays. We have a lot of good call backs for the rest of this week and the beginning of next week as well.

Do you have an idea of when we will be receiving the remaining 50 you spoke of? It's our hope to finish to be able to wrap up the project, if possible, before the end of the year. I know you mentioned that the rest of the systems are Telcos and they really are difficult to get, mainly because of AT&T's incredibly strict policy and the difficulty in getting the right numbers for Verizon.

Attached is a list of about 20 systems we haven't been able to get anywhere with either because they no longer exist, are disconnected etc.

Let me know if you have any questions and what you know about the remaining surveys.

Thanks,
Sandi